Lumino Health Virtual Care

powered by Dialogue

Step-by-step guide on how to create your account







This step-by-step guide will help you get started with Lumino Health Virtual Care. Once you're set up, you'll have convenient, unlimited and on-demand access to health-care professionals for you and your family.



Click Sign Up.



Carefully read the Dialogue Consent Form.

Click I agree.



Enter your information.

Click Next.



Upload or take a photo of government-issued ID (used for identification purposes only).



Add your family. Click on **Profile**.

< Profile	
Matthias Horn matthias.horn@corp.com	
Account	>
Family	>
Payment	>
Coverage	>
Info & Legal	>

Add your family. Click on Account.



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Enter all the relevant information and click **Next**.



Add your family. Note that medically speaking, 14+ is the legal age to consult on your own, so children

above 14 have to be added as adults. Click Add Adult (14+)

or Add Child (0-13).



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Take or upload a photo of your child's government-issued ID.



For Adult (14+).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added this way.

Enter their email and Click **Send Invite.**



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Carefully read the Medical Consent form.

Click **I agree.** Now you're all set up!



To learn more about Lumino Health Virtual Care, visit sunlife.ca/luminovc.

Download the app on Google Play or the App Store.





Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. VC-9279-E 01-21 ry-cc



